

Product Tools: Data Security and Confidentiality

SAC appreciates the sensitivity and confidentiality of the data that members provide and has designed the Product Tools to provide a secure and confidential repository for this information. Confidentiality and security are enforced in both database and middleware components and the platform itself is deployed into an ISO 27001 / ISO 9001 / NEN 7510 compliant data center.

Organizational Data Segmentation

Each data submitter will utilize an individual account for our online materials data submission platform and is the only authorized individual for that account. The data submitter can belong to an organization and can only access their own personal and organizational data. While individuals have restricted access, SAC staff can access the full dataset in order to support users and derive anonymized insights across the larger platform.

No entities outside of SAC staff and approved organizational users will be able to view or alter submitted data. SAC staff and approved organizational users (Gatekeeper and modelers) can alter data of a submitted process after having a discussion with and approval from the original data submitter.

Infrastructure

The platform is hosted at a secure hosting facility and utilizes best practices in network, operating system and application security including, but not limited to, user session logging, suspicious application activity monitoring, proactive file system monitoring, proactive network intrusion detection/management and limited VPN only access to the hosting facility. Minimal PII data is maintained online and passwords are securely salted and hashed.

Terms of Use

SAC agrees to: (a) hold the submitted data in strict trust and confidence; (b) refrain from using or permitting others to use the submitted data in any manner or for any purpose not expressly permitted by the Terms of Use, accessible in the MSI Contributor; (c) refrain from disclosing or permitting others to disclose unit process level data to any third party without obtaining your express prior written consent on a case by case basis. Notwithstanding the foregoing, SAC may disclose unit process level to, and authorize use of such unit process level consistent with the Terms of Use by, contractors and service providers who have executed an agreement imposing on the contractor obligations of confidentiality consistent with this provision. SAC will protect the unit process level data from unauthorized use, access, or disclosure in the same manner as SAC protects its own confidential or proprietary information of a similar nature, and with no less than the greater of reasonable care and industry-standard care.